

CoinPorter Privacy Policy Version 2.0, valid since 25th May 2018

The following privacy policy applies to all users of the coinporter.co.uk platform and ALL CoinPorter services (hereinafter referred to as "CoinPorter"). Our policy complies with UK law accordingly implemented, including that required by the EU General Data Protection Regulation (GDPR). This law requires us to tell you about your rights and our obligations to you, in regards to the processing and control of your personal data. We do this now, by requesting that you read the information provided at www.knowyourprivacyrights.org.

By disclosing your personal information to CoinPorter, by using the website (coinporter.co.uk), contacting us via email, and over the telephone, you consent to the collection, storage, and processing of your personal data as stated in this Privacy Policy. If you do not agree to be bound by the following terms, your only recourse is to find an alternative service provider.

1. General

1.1 CoinPorter is aware that the protection and careful handling of customers' personal data is very important. This privacy policy provides information about the method and the purpose of the collection and usage of customer data through CoinPorter.

1.2 CoinPorter will solely use the statements, information and data given by the customer, in accordance with UK and European legal requirements, this privacy policy and the consent of the customer (point 7. of this privacy policy).

1.3 The customer has the right to edit, replace and/or change his given data. The customer is obliged to keep his data correct and up to date.

2. Collection of data: purposes and use financial data (such as bank details, credit card number and similar payment service provider information),

2.1 When using the services of CoinPorter the following personal data is processed:

- Enquiry web form submission - contact data including, but not limited to, name, telephone number (optional), E-Mail & date of birth.
- Account registration - contact data including, but not limited to, name, address, telephone number, E-Mail, date of birth and Know Your Customer (KYC) documents (copies or uploaded scans).

- In case of a requests to our support team, data provided may also be processed.

2.2 The personal data listed under point 2.1 is used for the purpose of contract processing, verification of the user's identity (KYC) Anti-Money Laundering (AML), fraud prevention, risk management, marketing, direct advertisement, payment processing and charge-backs, proof of purchase and selling, the creation of usage profiles and to analyse and improve CoinPorter services.

2.3 CoinPorter erases the whole user data in principal upon completion of the contract, at the latest on expiry of the legal obligation to hold data, in particular in accordance with the commercial and tax accounting principles.

2.4 Persons under the age of eighteen years are not permitted to register or use CoinPorter services. Customers must confirm their date of birth.

3. How we protect your personal information

3.1 Security of your personal data is taken very seriously. We take all reasonable endeavours to ensure that appropriate security measures are in place to protect your personal data. As part of this, We use Secure Sockets Layer (SSL) certificates to verify our identity to your browser and to encrypt any data you give us.

3.2 Unfortunately, the transmission of information via the internet is not completely secure and so We cannot guarantee the security of your data transmitted through the Platform. Any transmission is at your own risk. Once We have received your information, We use strict procedures and security features in an effort to prevent unauthorised access.

4. The use of cookies and social plugins

4.1 During the use of the website, information might be collected through automatic data collection methods, such as cookies and alike mechanisms. Among other data, this also includes browser specific data and data which represents the usage behaviour on the website. This data is collected by CoinPorter for the purpose of analytics and improvement.

4.2 The customer agrees to the use of cookies. This agreement is subject to revocation at any time, by removing and deleting the cookies from the terminal device and browser; this however may compromise the functionality of the website.

5. Google Analytics

5.1 CoinPorter uses Google Analytics, a web analytics tool by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses cookies; these are text files which are saved to the customers computer and allow an analysis of the customer's usage behaviour on the website. The stored information of the use of the website which is generated by the cookies is transmitted and saved on a server by Google in the USA. In case of an activation of the IP anonymization on this website, the IP address of the customer will be shortened by google within the member countries of the European Union and all other state parties to the agreement within the European Economic Area. Only in exceptional cases the whole IP address is first transferred to a server of Google in the USA and then shortened.

5.2 On behalf of CoinPorter, Google will use this information to evaluate the usage of the website for reports about the website activity and to fulfil further services towards the website owners concerning the activity on the website and internet. The from Google Analytics acquired customer IP address, will not be merged with other data from Google.

5.3 The customer can enable cookies to be saved with specific browser settings; CoinPorter points to the fact, that thereby the customer might not be able to use all the offered functions on the website to their full extent. Furthermore, the customer can enable the collected website specific data (IP address) through cookies to be send and processed by Google, by downloading and installing the following browser plugin (<http://tools.google.com/dlpage/gaoptout?hl=gb>).

6. Disclosure, right of revocation and questions

6.1 The customer has the right of disclosure about saved personal data to his person at any time. For further information please get in touch via the E-Mail address [support@coinporter.co.uk] or by mail to CoinPorter, 1 Devonshire Road, Polygon, SO15 2GH.

6.2 The customer has the right of his data to be corrected, deleted or a reduction of the data to be processed. Furthermore, the customer has the right to refuse the procession of his data as well as data portability.

6.3 The customer has the right to file a complaint to the UK data protection authority, The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, O303 123 1113, E-Mail: casework@iso.org.uk when his rights of data protection have been violated.

7. Declaration of consent

By checking the box as a part of the registration process, the user confirms to have read the privacy policy - in particular the declaration of consent under point 7 of the privacy policy - and provides consent.

7.1 The customer agrees, that the personal data outlined in point 2 of this privacy policy may be used for the purposes described in point 2 of this privacy policy.

7.2 The customer agrees, that his IP address and his log files (data of the use of the website coinporter.co.uk) are used to create usage profiles. CoinPorter relies therefore on the assistance of Google Analytics; hence the IP address and log files created while using the website will be send to Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA, for the purpose of analytics of the use of the website. The customer agrees to this transfer of data.

7.3 The customer has the right to revoke his agreement according to point 6 of these data protection regulations at any time via mail to CoinPorter, Enterprise House, Ocean Village, Southampton SO14 3XB or via E-Mail to support@coinporter.co.uk.