



CARE CARD

All the Information a Crypto Holder Needs

SECURITY



First-time CoinPorter customers will receive two items by post. The first will be the PIN and 24-Word Recovery Phrase for their Ledger Nano S, and the second will be the hardware wallet itself. The following are recommended steps to keep these elements secure:

1. We strongly recommend that you change your PIN. Instructions as follows:

- A. Turn on the Ledger Nano S by inserting the USB-cable.
- B. Unlock the device with your PIN code.
- C. From the dashboard, navigate to Settings > Security > Change PIN.
- D. Choose a new PIN code.
- E. Confirm the new PIN code by entering it again.
- F. Enter your old PIN code. The PIN code is now successfully changed.

2. It is extremely important not to lose your 24-Word Recovery Phrase: you must keep it in a very safe location, separate from your hardware wallet. If anyone gets access to it (and understands what it is), they can steal all your cryptocurrencies (without the need for your PIN or security card). It is also advisable to make a written (not digital) back up copy.

If you forget your PIN code

After three invalid attempts, the wallet will reset itself to factory condition, wiping your 24 words recovery phrase. You will need to restore your wallet using your 24-Word Recovery Phrase.

Firmware

It is important that you keep your Ledger Nano S firmware up-to-date to ensure you benefit from the latest security features. Instructions on how to do this can be found at:

<https://support.ledgerwallet.com/hc/en-us/articles/360002731113-Update-the-firmware>

STARTER First-Time Crypto Buyer



USING YOUR HARDWARE WALLET

PREPARATION

To use to your Ledger Nano S you must first install certain Google Chrome applications:

LEDGER MANAGER

Allows installation of various wallet apps on the Ledger Nano S. You can also easily delete them to make space. In addition, the app facilitates firmware upgrades to keep your hardware wallet up-to-date. Ledger Manager can be downloaded at <https://www.ledgerwallet.com/apps/manager>

LEDGER WALLET BITCOIN & ALTCOINS

This is used for Bitcoin and most of the other currencies stored on the Ledger Nano S. It can be downloaded at <https://www.ledgerwallet.com/apps/bitcoin>

You may also need:

LEDGER WALLET ETHEREUM - <https://www.ledgerwallet.com/apps/ethereum>

LEDGER WALLET RIPPLE - <https://www.ledgerwallet.com/apps/ripple>

CHECKING BALANCES

Open Ledger Wallet app in Google Chrome, turn on the Ledger Nano S by inserting the USB-cable, enter your PIN and select the relevant app on the device. The wallet will then open, showing your balance, send and receive addresses, and transaction history.

TOP-UP Increasing Your Position

If you have made an arrangement with CoinPorter to add to your crypto holding, the additional currency will be sent straight to your hardware wallet. You should, of course, check your updated balance/s using the method described above.

ADD ON Expanding Your Portfolio

If you have made an arrangement with CoinPorter to expand your crypto portfolio, the new currency will be sent straight to your hardware wallet. However, before this can be done, you will need to add the respective app to your Ledger Nano S.

USING YOUR HARDWARE WALLET

ADDING APPS

Launch the Ledger Manager Google Chrome app. You will be prompted to connect the Ledger Nano S using the USB cable and enter your PIN. You will see a list of apps that can either be installed or removed from your device. If you need to make space to you can delete apps from the Ledger Nano S. Your cryptocurrency will be perfectly safe and the full balance will be displayed whenever you reinstall the app in question.

ERC20 TOKENS

You may have used CoinPorter services to purchase ERC20 tokens such as OmiseGo or Zilliqa. In which case we will have set up a MyEtherWallet (MEW) account for you. You then connect to it using your Ledger Nano S.

SELL YOUR CRYPTO

If you'd like to turn your crypto back into pounds, we can help. A 5% fee applies.

DEEP RECOVERY

Should the unthinkable happen, and you lose your 24-Word Recovery Phrase AND Ledger Nano S, CoinPorter offer a Deep Recovery service. We will provide you with a restored hardware wallet for a fee of 5% of all crypto recovered.

USEFUL INFO

MARKETS

Monitor cryptocurrency prices and market share at <https://coinmarketcap.com> or <https://onchainfx.com>

PORTFOLIO

Keep an eye on your portfolio using Blockfolio mobile app - <https://blockfolio.com>

NEWS

Stay up to date with the latest cryptocurrency news at <https://www.coindesk.com> or <https://cointelegraph.com>



CONTACT

Any questions, get in touch. Night or day.

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